Parent Questionnaire – Summer Term 23

Total Responses 33 parents (1 parent = 4%)

Thank you for taking the time to complete the questionnaire, your opinion does matter and your views make a difference.

We were really pleased to hear that:

- 96% of parents feel welcome in school and believe that their child is happy at our school.
- 96% of parents find the newsletters, diary dates and updates useful.
- 100% of parents think that their child is safe at school and that we make sure pupils are well behaved. We agree with you; our children are really well behaved and it is a pleasure to take them on trips and visits.

'All of year 5 and 6 were awesome during rugby! A credit to the school and teachers!' Kieran – Leicester Tigers June 2023

• 100% Those parents of pupils who have experienced bullying feel that it has been addressed quickly. This is great to hear and while we work hard to prevent bullying, and it doesn't happen often, when it does we deal with it.

Comments include:

- This is my daughters 5th year. She goes in happy and smiling everyday. She loves the teachers, classmates and is reaching her goals. She loves doing her homework, taking part in the events and trips. She is happy and settled in the school and as a parent I am very pleased with how she is doing.
- We are very happy with the support our child receives from the school.
- She is in her second year. Despite all the craziness of the last few years she has settled really well in school. She loves going every day and is learning loads. The school support her learning and I'm very pleased with how she is doing. She feels safe and happy when at school and is reaching her goals.
- Amazing school and supportive staff. Amazing atmosphere and lots of happy children. My children have thrived in this school.
- Brilliant school fantastic staff really helpful caring and encouraging to the children.
- School has definitely improved this year now we are fully out of COVID. Some of the opportunities to get involved in new things have been great.

Most parents:

- Feel that their child experience's a wide range of learning opportunities.
- That school supports pupils' wider development including independence and problem solving.
- That the school encourages pupils to be active and take part in sport.
- That the school is well led and managed.
- That they can approach the school and that when they have, their concerns have been dealt with properly.

There are some areas you have asked us to improve:

- Communication via tapestry about the learning in school in Class 1.
- Reducing timetable changes for PE.
- More opportunities to come into school.
- A hot meals service.

- Sports competition opportunities for Class 3.
- The speed of processing payments for afterschool clubs.
- The range of extra-curricular opportunities.

We fully acknowledge that staff absences in KS1 this year have made it difficult for us to use Tapestry as well as we have in the past, and apologise as we know you value the insight into the classroom that Tapestry gives. This will improve next year.

We have been working hard on negotiating a new hots meals service which is of a better quality and I expect to make an announcement on that very soon. Increased sporting competitions for class 3 is now part of next year's sports plan. We have increased the number of staff in the office in the morning which should speed up administration of payments. Thank you for your patience.

As result of this feedback, I will be introducing a lunchtime sports club to increase the range of clubs available. Miss Eley has offered to organise an art club next year and Ms Barber, a gardening club in the summer term. I will be offering a computer club as well. We will have a look at how we can increase the opportunities for parents to come into school, and we always welcome volunteers for in school reading, support on trips and other out of school activities.

A few parents are not sure about the school's policy for dealing with complaints. <u>the policy and process</u> can be found here:

A few parents have concerns about homework. It would be really helpful to know more about this. Currently we try to set a wide variety of tasks to appeal to all pupils and enhance the curriculum. Homework is a balance – please speak to your child's class teacher if you have worries about the amount or type of homework, and whether you think it is too much or too little.

After school clubs and wrap around

The wrap around care is now established and well supported.

There were lots of positive comments from those who use the service. To improve the offer further we are discussing meal options as part of our negotiations with the new hot meals service. We are also establishing a daily and a weekly timetable.

Comments include:

• The wrap round care is for sure one of the biggest improvements for school - I have really appreciated this and the flexibility it has offered me on days, when I need to stay at work - these last minute requests are always accommodated if the ratios allow - thank you. If we could pay for it monthly, rather than by half term, this would be another great improvement.

We will have look at payment options, particularly in the long autumn term